

**WITNESS STATEMENT OF VICTOR KTORAKIS**

I, Victor Ktorakis of the Licensing Enforcement Team, Business Regulation, London Borough of Enfield, B Block North, Civic Centre, Silver Street, Enfield, EN1 3HX, believe that the facts of this witness statement are true and understand that it may be placed before the Court.

The following statement is a true and accurate account of that witnessed by officers Ellie Green, Charlotte Palmer and Victor Ktorakis on 21 December 2015.

**I WILL SAY AS FOLLOWS:**

1. On 21 December 2015, Licensing Enforcement Officers Charlotte Palmer, Ellie Green and I were visiting premises where intelligence had been received that the premises were selling illegal tobacco/alcohol. The Officers were working with a handler (Mr Harris) and dogs from Operation Wagtail.
2. At approximately 10.15 the officers entered Zilan Food Centre (previously known as Hertford Food Centre) 236 Hertford Road, Enfield, EN3 5BL. Charlotte Palmer introduced herself to the young Turkish looking male behind the counter and advised him that they were there to check that there were no counterfeit or non-duty paid products on the premises. She asked if Mr Altun, the Premises Licence Holder was there and he said no. She asked if he was happy for the officers to have a look around and he said yes. Whilst Charlotte Palmer completed the Part B search notice the other officers and I looked around. The male behind the counter gave his name as Eren Govtepe. Charlotte Palmer recognised this surname as being the same and that of a previous premise licence holder of the business Mr Sefer Govtepe who had had his licence revoked for non-duty paid issues. She asked him if his dad or uncle had ever owned the premises and he said that his father had owned it. Whilst doing this Mr Altun came from the back of the premises, his hands covered in dough and approached Charlotte Palmer. She asked the man behind the counter why he had said that Mr Altun was not there when he was. He did not reply but Mr Altun said that he was making bread and was

concerned about the dog searching where he was working. Charlotte Palmer went with him to the rear of the premises.

3. During the search a male member of staff, who is now known to be Mr Atas Ergun, walked towards the back of the shop. The dog handler advised the officers that he saw Mr Ergun pick up a coat from the rear room, and leave through the rear exit. Victor followed him, but was some way behind. Mr Ergun then returned to the premises through the front door of the shop, empty handed.
4. A thorough search was carried out of the premises, including the rear room which consisted of a bakery, a very small office and a few shelves of stock. The office needed to be unlocked, which was done by Mr Eren Govtepe. Victor and Ellie checked the spirits on the shelves within the shop and all appeared to be UK duty stamped. They also searched behind and under the counter, but no items of concern were found. Charlotte Palmer and I requested van keys from Mr Altun and checked that but it was empty.
5. Ellie Green and I then requested to see the CCTV footage of the actions of Mr Ergun leaving the shop with the item of clothing. Mr Altun did not know how to do the playback of the CCTV and asked Mr Eren Govtepe to assist. He tried, but couldn't show all the screens, or get the right date, so between Ellie Green and myself we made suggestions on how to operate it accordingly, and I was allowed to take control of the computer mouse and found the appropriate footage. We viewed Mr Ergun enter the rear room, have a discussion with Mr Altun, and then leave through the rear exit, turn left outside, then go down the alley next to 232 Hertford Rd/Internet Café. Then we saw him re-entering Zilan Several minutes later
6. During the search there were several men repeatedly coming in and out of the premises and going into an internet services shop. Charlotte Palmer was aware that on pervious similar operations with HMRC, HMRC had also checked the internet services shop as there used to be a connection with that shop and the previous owners of Zilan. All of the coming and going between the two shops seemed very strange. Charlotte Palmer called Esther Hughes for advice at 10:50 and it was agreed that they would amend another Part B notice and check this premises too.

7. There were two plastic carrier bags full of tobacco in the small office towards the rear of the premises which was a breach of the following licence condition: 15. All tobacco products which are not on the tobacco display shall be stored in a container clearly marked 'tobacco stock'. This container shall be kept within the store room or behind the sales counter.
8. There was another box behind the counter for tobacco stock and all of this should have been together, the contents of the bags could have fit in the box. Mr Eren Govtepe also confirmed to Ellie Green that he had not received any training – breach of licence condition 4. All staff shall receive induction and refresher training (at least every three months) relating to the sale of alcohol and the times and conditions of the premises licence.
9. Ellie Green noted these on an inspection report which both she and Deniz Altun signed. A copy was left with him. **EVG/DOC/01**. Mr Altun was also given a copy of the Part B notice which Eren Govtepe had signed **CPX/Papers/01**. Officers left at 10:55.
10. All the officers entered Logitech IT Services, 232 Hertford Road, Enfield, EN3 5BL at 10:56, which has previously been referred to as the Internet Cafe. Inside the shop were three males working there. All males later confirmed they were not connected by family or business to Mr Altun or Mr Govtepe. We were advised that Mr Govtepe is their landlord, and he owns a number of business properties in this parade and the residential flats above.
11. Charlotte Palmer introduced herself to the business owner and advised what they were doing and why they wanted to look around his shop. He agreed to let them do so but nothing was found in the main part of the shop.
12. Behind the counter, there was a door in the back right corner, tucked behind some shelves. The door was locked. All staff at this premises stated that they did not have a key to this door. At 11:05 The business owner told Charlotte Palmer that Zilan used the back of the shop as a storage area. He said that he was not sure what was in there but that staff at Zilan had a key for the back room. He went on to say that his landlord was Sefer Govtepe and he showed us a lease to that effect. He gave Charlotte Palmer amobile number

for Mr Govetepe. Ellie Green returned to 236 Hertford Road to ask for the keys, no one had them, but everyone said the new owner, Mr Sever Govtepe had them, but was in Turkey and would not be back until Wednesday.

13. The shop had CCTV so Charlotte Palmer asked the business owner to show them the footage from 10:15 onwards when I had seen Mr Ergun from Zilan bring something into the shop. He showed us the footage and Mr Ergun could be seen handing a red piece of clothing to a male in the shop which was put behind the counter. Charlotte Palmer found two sets of keys in the shop but none of these opened the door. I continued to watch the CCTV and later told Charlotte Palmer that he had also seen Mr Ergun go towards the door at the back of the shop. Staff in the shop said that he was just getting a mobile phone, which he had left to charge at the rear of the shop. I said he was there too long just to be doing that and suspected he had gone into the room at the back despite saying they didn't have the key. Charlotte Palmer said Mr Altun was the licence holder but he said that he had sold the premises back to Mr Govtepe as he couldn't run it anymore (he had previously told Charlotte Palmer that he was looking to sell it as he couldn't cope with it and it was harder than he thought) he was just working there now not in charge. Eren Govtepe came into the internet shop.
14. Charlotte Palmer phoned Esther Hughes at 11:20 to make sure that they had the power to force entry as no one would provide a key. She spoke to Heena at 11:25. Charlotte Palmer advised Heena that she had been told that the rear area was being used as storage by Zilan and she told Charlotte Palmer that in that case it fell into the definition of a container and that they could force entry. Charlotte Palmer phoned Barnet Lock and Safe at 11:32 and requested a lock smith. She was told that he would be there within an hour and that they needed a confirmation email. Charlotte Palmer phoned Esther Hughes at 11:39 and requested that this be sent.
15. At approximately 11:45 whilst Ellie Green and I waited at the premises Charlotte Palmer, Mr Harris and the dog walked up the road to check another nearby premises. They returned at approximately 12:00 and the lock smith arrived at 12:05. There were three doors into the storage area, one via the shop, one leading from a driveway to the side and one leading from an alleyway at the back of the parade of shops. The unit looked to be

approximately 15m long and 5m wide. The locksmith decided to try and open the side door and as he started Eren Govtepe came outside and stood over him as he worked. He was less than 2 foot behind the locksmith and the locksmith turned to Charlotte Palmer and asked who he was. Charlotte Palmer asked Mr Govtepe to stand back and advised him that when the door was open he would not be going in before the officers. He did not move. This behaviour was intimidating for the locksmith. Charlotte Palmer did not feel comfortable with this behaviour and as Mr Govtepe continued to stand right behind the locksmith despite being asked not to she decided to call the police (101) at 12:10 – 12:18, reference CAD3369. They said they would try and get someone to attend to prevent a breach of the peace but that they were very busy. The Locksmith appeared not to be able to open that door so moved inside to try and open the door that lead from the internet shop. He was followed by Eren Govtepe, Ellie Green, Mr Harris and the dog. Charlotte Palmer waited outside for the police.

16. Mr Eren Govtepe continued to stand very close to the locksmith as he worked and Ellie Green asked him couple of times to give him some space so he could do his job, but he did not move. Whilst waiting for the door to be opened, Ellie Green noticed a large silver baseball bat leaning against the counter. Mr A Aslan advised that it for when they play baseball.
17. Whilst waiting for the door to open, Ellie Green asked Mr Eren Govtepe to move aside and give the locksmith some more space, which he refused to do. He advised he was going to use the toilet. Ellie Green advised that he should use the facilities somewhere else where he would normally go, as he would not have got access to this toilet, given that he had no key, had we not been unlocking it.
18. When the locksmith managed to open the door, Mr Eren Govtepe said he was going in first and that there was nothing wrong with that. Ellie Green warned him again that the officers needed to go in first, and if he did not comply then he would be obstructing them. Yet again Ellie Green asked Mr Govtepe to stand back but Mr Govtepe refused, and managed to move towards the door. Ellie Green told him to stop and put her hand on his arm but he shook her off, barged past the locksmith, got through the now unlocked door and closed it

behind him. Charlotte Palmer was advised of this and called 999 to update them and ask for assistance at 12:27 – 12:28.

19. The dog handler pushed the door, and after a minute, the door was able to be opened and Mr Govtepe was standing in a corridor, near a toilet area. He said he still needed the toilet, and had just moved the trolley out of the way. He said that it wasn't against the law to use the toilet. Ellie Green said no, but it would be better if he used another facility. However, Mr Govtepe just stood there.
20. The door that had just unlocked could only be opened about a third of the way due to boxes of fresh vegetables – aubergines, cucumbers etc being stacked in this area. The door lead into a narrow corridor, to the left and along a short corridor was the door, which lead to the side alleyway. This was blocked by a shopping trolley. There was a large walk in fridge and a toilet on the left. A further door into the main store room was along the corridor, and was locked with a padlock.
21. Charlotte Palmer entered the premises at 12:30 and took a photo of Eren Govtepe in the store area and 12:32 of the broken lock and asked him what he was doing to which he replied 'I want to use the toilet'. Charlotte Palmer asked him why he had waited to use the one behind a locked door which no one claimed to have the key for instead of going somewhere else. He said there was not a toilet at Zilan. Charlotte Palmer advised him that he would have a long wait and they weren't opening any more doors until the police came. She advised him to go and use the one in a nearby pub. He did not move. 12:33 – 12:39 – Charlotte Palmer went back outside and phoned Esther Hughes to advise her what was going on. Whilst the locksmith examined the padlock to the end room Charlotte Palmer and Ellie Green waited outside for the Police.
22. Three packets of non-duty paid cigarettes (foreign labelled) were found in among one of the boxes of aubergines at approximately 12:40. 12:41 – 12:50 Charlotte Palmer Phoned Police Licensing Officer to see if he could assist or get us police support but he was unable to do so. After a little while Eren Govtepe left the internet service shop. Charlotte Palmer and Ellie Green saw

him carrying a large screw driver in his hand, as if he was trying to hide it up his arm. Charlotte Palmer followed him to see where he was going with it and he went into Zilan, a couple of minutes later Mr Altun was seen holding it and told Charlotte Palmer that he would force the end door himself. She advised him that would not be necessary.

23. At 12:55 Ellie Green asked Mr Altun to come and witness the rest of the search which he did. The door was opened by the locksmith. Mr Altun kept popping in and out of watching the search and going back to the shop, so that he could cover the till. The end section was a large store room, no tobacco was found in this section. Shelves lined the first half of the room from floor to ceiling, which were full of bottles of wine, beer, and cans of soft drink. Towards the back of the premises, several cases of beer and boxes of water and jars of vegetables were piled up. There was a lot of stock everywhere, and access was very restricted. The store room was covered by CCTV from Zilan, and could be seen on the screen close to the serving counter.
24. Although the dog kept indicating that there was something else in the middle section nothing could be found so Charlotte Palmer completed a notice of seizure (1527) for the three packets of cigarettes and placed them in evidence bag N02624089 as **CPX/01**. Mr Altun signed the form and was given a copy of it.
25. At approximately 13:24 the dog continued to indicate to Mr Harris that it could smell something around the toilet area, and this was searched. Mr Harris said that it could be high up. Charlotte Palmer looked up and saw that there was a false ceiling with a gap at the end. She pointed at it and said how about up there and the dog started to bark. I got some ladders from the storeroom and Mr Harris went up and told them he could see lots of bags. He took some photos and passed them down to the officers. There were 13 small black carrier bags each containing 10 boxes of cigarettes and 5 50g pouches of Golden Virginia hand rolling tobacco. These were counted, photographed and placed in evidence bag N02624075 and R00189275 respectively as **CPX/02** and **CPX/03**. They were noted down on seizure notice 1528 by Charlotte Palmer. Mr Altun was present at this time. At 13:41 Ellie Green spoke to Esther Hughes to update her. At 13:44 Ellie Green Spoke to Gary to update him, he could not assist as he had no vehicle.

26. At approximately 14:00 Ellie Green was checking the alcohol in the rear more carefully and noticed that several beers/lager had no English labelling. Due to the address on the cans, the products appeared to come mainly from Poland, Bulgaria or the Netherlands. This is in contravention of the food labelling regulations, therefore a breach of the Food Safety Act 1990.

27. Ellie Green advised Mr Altun that he must remove all goods from sale, and to obtain English labelling for the ingredients. Once labels applied to all cans, approval must be sought from an LBE officer before they can go out on sale. Mr Altun disappeared for a short time and reappeared with an invoice for the above beer, dated 21 December 2015. I a photo of the invoice (**VPK/1**). Mr Altun was asked if the invoice was for today, and the only person with a key was in Turkey until Wednesday, then how did the stock get in this room. Mr Altun replied 'the same way you did'.

28. The officer wanted to seize these goods, and called for backup with a van from Trading Standards colleagues. Ellie Green also called the locksmith again as the only way to move the foreign labelled goods was to be through the rear door, and as no key was available they needed the door to be unlocked. The following foreign labelled beers/lagers were found:

10 bottles of Desperados Red, 5 were placed in two evidence bags: DA0341883 (**EVG1**) and DA0341882 (**EVG2**); 24 cans Perla beer in R00897199 (**EVG3**); 24 more cans in a case of Perla beer and 6 loose cans of Perla beer, in R00897188 (**EVG4**).

29. We then realised that we would not be able to accommodate bagging up at this point all the cases of beer, so decided to place a sample (4 cans) of each brand with foreign labelling to an evidence bag, R00897190. (**EVG5**)

Total items found in store room with only foreign labels:

7 cases (NB. 1 case = 24 cans) of Perla

5 cases Debowe

10 cases Desperados

10 cases Zywiec



4 cases Tyskie  
3 cases Zubr  
12 cases Lechs  
12 cases Okaxim

30. At approximately 14:20 Charlotte Palmer and Mr Harris left the premises to continue with other visits, leaving Ellie Green and I to wait for colleagues to arrive and assist with the alcohol.

31. Ellie Green added info about the alcohol onto seizure notice 1528 which both she and Mr Altun signed. **EVG/DOC/02**. Ellie Green and I checked the alcohol in Zilan as a result of this find and more of the same was found. Ellie Green completed a Seizure notice 1529 in relation to this with both she and Deniz Altun signed – **EVG/DOC/03**.

32. George Moraitis and Kartl Schultz from the Trading Standards team arrived with the van at approximately 16:00. Ellie Green, George Moraitis and I returned to Zilan to check the alcohol on their shelves again and the following beers were noted to have foreign labelling:

26 cans and 5 bottles Zywiec  
21 cans and 5 bottles Tyksie  
1 can Bucegi  
20 cans Zubr  
11 cans and 6 bottles Debowe  
20 cans Okocim  
10 cans Perla  
12 cans Desperado  
24 cans Worka  
5 bottles Desperados Red

The same advice was given about removing goods from shop floor and not selling until LBE approval for English labels.

33. At approximately 14:30 Charlotte Palmer received a call from the police asking if they were still required. She advised they could close the call. At

14:39 Charlotte Palmer spoke to me and advised she had told the police they were no longer needed.

34. Whilst waiting for the locksmith to open the door, Ellie Green and I discussed our suspicions that more tobacco was hidden, due to Mr E Govtepe's suspicious behaviour and also the persistence of the dog's investigations in the toilet area. I checked this area again and noticed that the plywood wall in the toilet wobbled when pushed. Further examination revealed that there was a sliding door by the toilet door, which made up a partition wall of the toilet. When the partition was slid out, another partition sheet was found. Victor managed to slide this out, and there was a big grey safe, seemingly under a set of stairs given the shape of it locked by a padlock.
35. At approximately 16:25, once the rear door was opened, the locksmith was asked to cut the padlock to the safe. I filmed the opening of the safe by the locksmith which also shows that when the safe doors were open, a huge quantity of cigarettes, with foreign labelling was found (**VPK/VID/1**). I took some a photo (**VPK/PIC/27-29**) and the officers and I started removing the illegal tobacco into the van at approximately 17:00. As there weren't enough evidence bags for such a large find the officers used crates from the premises to transport them.
36. 18:06 – Charlotte Palmer, Mr Harris, Wesley Stevens, POCA Officer for the Council arrived at the premises and assisted with carrying out crates of cigarettes to the van.
37. Ellie Green listed the items found on seizure notice 1533 **EVG/DOC/04**. Each pack of cigarettes contained 20 individual cigarettes, and 10 packs were wrapped in a bigger pack. In total, 4,563 packs of cigarettes (Marlboro Gold including one packed Marlboro Red) were seized, and 30 x 50g packets of Golden Virginia tobacco were seized.
38. At 19:10 Karl Schultz, George Moraitis and Wesley Stevens took the evidence away in the van. As there was too much to put in the council evidence room and the self-storage unit was closed the evidence was stored in the van overnight in the secure council carpark.

39. At 19:15 Charlotte Palmer, Ellie Green and I went back into Zilan and requested to seize the CCTV hard drive. Charlotte and I were accompanied by Mr E Govtepe to obtain the recorders as he was still present. The internet shop had closed at approximately 17.30. The finish time on the Part B noticed was completed by Ellie Green and a copy given to Mr Altun. Mr Altun, who was now working on the till, signed the seizure notice, and said they were not his but the new owner, Mr Sever Govtepe.
40. Unfortunately Ellie Green did not get him to sign it. **CPX/Papers/02**. Ellie Green added the CCTV seizure to seizure notice 1533 **EVG/DOC/04** which both she and Deniz Altun signed. Ellie Green also took note of Mr Atas Ergun's details as he had been present in the shop all day and suspiciously took something into the Internet Café/Store room earlier that day.
41. At 19:17 all officers left the premises. Officers waited for the locksmith to return to secure the building. Another locksmith arrived to secure the rear door, under the watchful eye of Mr E Govtepe. The locksmith arrived at 19:25 and left at 19:55.
42. 19:55 - Ellie Green completed another inspection report **EVG/DOC/05**, which Mr Altun signed and then was issued a copy. This report explained that new keys had been obtained due to us entering the premises by force, as no one present, not either owner of 232 or 236 Hertford Rd. As no one was able to give us a key to open these doors, we could not give anyone other than the proved and stated owner the key. Contact times and details were provided on the report.
43. Charlotte Palmer, Ellie Green and I returned to the civic centre where the CCTV was bagged and secured in Box 35 and 36 in the evidence store. The officers left Civic Centre at 20:30.
44. On **Tuesday 22<sup>nd</sup> December**, Charlotte Palmer, Karl Schultz and Gerry Hearne took it to the storage unit and secured it in there. Charlotte Palmer noted the contents **CPX/04**
45. On **Wednesday 23<sup>rd</sup> December 2015** – Charlotte Palmer noticed that the powers were wrong so letters were written to Mr Eren Govtepe, Mr Deniz

Altun and Mr Aydin Alsan and hand delivered to the premises by Charlotte Palmer. Mr Aydin Aslan was also asked to sign the Part B notice to confirm that he had given permission for it to take place. Eren Govtepe had already signed a Part B allowing the search of Zilan. **Letters CPX/Papers/03-05**

46. I Victor Ktorakis am producing the photographs that I took on 21 December 2015 as **VPK/PIC/1-39**.

Signed:

Dated:

### L.B. ENFIELD TRADING STANDARDS INFORMATION TO THE OCCUPIER

Notice of the powers to search premises and the rights of occupiers Police and Criminal Evidence Act 1984 Code of Practice

Address of Premises Zilan Food Centre, 236 Hertfrod Road, Enfield, EN3 5BL  
Type of Premises Retail Occupier Eren Gorkepe

#### POWER UNDER WHICH SEARCH MADE (TICK WHICH APPLIES)

**WARRANT** (Officers powers are summarised overleaf)

under \_\_\_\_\_ Act \_\_\_\_\_ Date granted \_\_\_\_\_ By \_\_\_\_\_

**STATUTORY POWER** (These powers are summarised overleaf)

Statutory powers under: Trade Description Act 1968 / Consumer Protection Act 1987.

#### WRITTEN CONSENT (TICK THOSE WHICH APPLY AND OBTAIN A SIGNATURE)

With the written consent of a person entitled to grant entry (only applicable if not under warrant or statutory powers)

I HEREBY CONSENT TO OFFICERS OF THE L.B. ENFIELD TRADING STANDARDS SEARCHING THE ABOVE NAMED PREMISES. I UNDERSTAND THAT ANYTHING FOUND MAY BE USED IN COURT PROCEEDINGS.

I HEREBY CONSENT TO THE OFFICER MAKING USE OF EQUIPMENT ON THESE PREMISES, NAMELY A TILL SCANNER OR OTHER SIMILAR EQUIPMENT FOR THE PURPOSE OF CHECKING PRICES ON THESE PREMISES. I UNDERSTAND THAT ANY INFORMATION PRODUCED MAY BE USED IN COURT PROCEEDINGS.

Signature [Signature] Name (Capitals) Eren Gorkepe

Status relative to premises Staff

<b>OFFICER IN CHARGE OF SEARCH</b> Name: Charlotte Palmer Position: Senior Licensing Enforcement Officer	Date <u>21/12/15</u> Time Start <u>10.20</u> Finish <u>10.55</u>
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#### Premises Searched Record

<b>OFFICERS PRESENT AT SEARCH</b> (Show Name & Organisation)
Charlotte Palmer - LBE
Ellie Green
Victor Ktorakis
Mike Harris (Operation Wagtail)
<b>Entry Forced: YES / NO</b> – If yes state reasons:
<b>Damage</b> – caused on entry or during search and circumstances:
<b>Arrangements to Secure Premises:</b>
<b>Extent of Search:</b>
<b>Search Register No:</b>

**L.B. ENFIELD TRADING STANDARDS INFORMATION TO THE OCCUPIER**

Notice of the powers to search premises and the rights of occupiers Police and Criminal Evidence Act 1984 Code of Practice

Real of Logitech IT services

Address of Premises: [Redacted]

Type of Premises Retail Occupier 232, Hefford Rd, Enfield / Mr Deniz Altun

**POWER UNDER WHICH SEARCH MADE (TICK WHICH APPLIES)**

**WARRANT** (Officers powers are summarised overleaf)

under \_\_\_\_\_ Act \_\_\_\_\_ Date granted \_\_\_\_\_ By \_\_\_\_\_

**STATUTORY POWER** (These powers are summarised overleaf)

Statutory powers under: Trade Description Act 1968 / Consumer Protection Act 1987.

**WRITTEN CONSENT (TICK THOSE WHICH APPLY AND OBTAIN A SIGNATURE)**

With the written consent of a person entitled to grant entry (only applicable if not under warrant or statutory powers)

I HEREBY CONSENT TO OFFICERS OF THE L.B. ENFIELD TRADING STANDARDS SEARCHING THE ABOVE NAMED PREMISES. I UNDERSTAND THAT ANYTHING FOUND MAY BE USED IN COURT PROCEEDINGS.

I HEREBY CONSENT TO THE OFFICER MAKING USE OF EQUIPMENT ON THESE PREMISES, NAMELY A TILL SCANNER OR OTHER SIMILAR EQUIPMENT FOR THE PURPOSE OF CHECKING PRICES ON THESE PREMISES. I UNDERSTAND THAT ANY INFORMATION PRODUCED MAY BE USED IN COURT PROCEEDINGS.

Signature [Signature] 21<sup>st</sup> Dec 2015 Name (Capitals) Aydm Aslan  
Status relative to premises Manager Mr Deniz Altun

**OFFICER IN CHARGE OF SEARCH**  
Name: Charlotte Palmer  
Position: Licensing Enforcement Officer

Date 21/12/15  
Time Start 10.56 Finish 19.17

**Premises Searched Record**

**OFFICERS PRESENT AT SEARCH**  
(Show Name & Organisation)

Charlotte Palmer

Ellie Green

Victor Ktorakis

Mike Harris (Operation Wagtail)

Entry Forced: YES / NO - If yes state reasons: No keys available

Damage - caused on entry or during search and circumstances: 2 locks forced by Bonnet lock Safe Company lock smith

Arrangements to Secure Premises:

Extent of Search:

Search Register No:

CPX / Papers / 03

**ENFIELD**  
Council



Mr Eren Govtepe  
Zilan Food Centre  
236 Hertford Road  
Enfield  
EN3 5BL

Please reply to: Charlotte Palmer  
Licensing Enforcement Officer  
Pollution Control, Planning and  
Licensing Enforcement Team  
Regulatory Services  
Tel: 0208 379 3965  
Fax: 0208 379 2190  
Minicom:  
Email: [charlotte.palmer@enfield.gov.uk](mailto:charlotte.palmer@enfield.gov.uk)  
My Ref: WK/215068091  
Your Ref:  
Date: 23<sup>rd</sup> December 2015

Dear Mr Govtepe,

**Zilan Food Centre, 236 Hertford Road, Enfield, EN3 5BL**  
**Storage unit at the rear of 232 Hertford Road, Enfield, EN3 5BL**

I write in further to the visit made to the above premises on Monday 21<sup>st</sup> December 2015.

The statutory power on the 'Notice of the powers to search premises and the rights of occupiers Police and Criminal Evidence Act 1984 Code of Practice' should have read the 'Consumer Rights Act 2015'.

Yours sincerely

Charlotte Palmer  
Licensing Enforcement Officer

Ian Davis  
Director - Environment  
Enfield Council  
Civic Centre, Silver Street  
Enfield EN1 3XY

Phone: 020 8379 1000  
Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

CUSTOMER  
SERVICE  
EXCELLENCE



The Government Standard



Mr Deniz Altun  
Zilan Food Centre  
236 Hertford Road  
Enfield  
EN3 5BL

Please reply to: Charlotte Palmer  
Licensing Enforcement Officer  
Pollution Control, Planning and  
Licensing Enforcement Team  
Regulatory Services  
Tel: 0208 379 3965  
Fax: 0208 379 2190  
Minicom:  
Email: [charlotte.palmer@enfield.gov.uk](mailto:charlotte.palmer@enfield.gov.uk)  
My Ref: WK/215068091  
Your Ref:  
Date: 23<sup>rd</sup> December 2015

Dear Mr Altun,

**Zilan Food Centre, 236 Hertford Road, Enfield, EN3 5BL**  
**Storage unit at the rear of 232 Hertford Road, Enfield, EN3 5BL**

I write in further to the visit made to the above premises on Monday 21<sup>st</sup> December 2015.

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Yours sincerely

Charlotte Palmer  
Licensing Enforcement Officer



LICENSING ENFORCEMENT INSPECTION REPORT

Premises Name	Zilan Food Centre	
Premises Address	236 Hertford Rd, EN3 5BC	
Time of Visit:	Start: 10.20	Finish: 10.55

During an inspection of your premises on ..... 21/12/2015 ....., the following was checked:

Part B of Premises Licence displayed? Yes  No

Address & tel no. of PLH & DPS on licence correct? Yes  No  (If incorrect, insert new details below)

Conditions of licence checked? Yes  No

No. of condition not in compliance	Evidence/Advice
ALL	Tobacco stock must be kept in the box marked 'tobacco and Cigarette stock'.
	2 barrier bags and loose multi-packs found on top shelf of shelving in office. Keep all stock together.

Any other matter(s) that need addressing: Eren Gantepe, son of Mr Sefer Gantepe, helping out as cashier off previous PLH. Mr Eren Gantepe did not receive any training before helping out today.

Both the above are breaches of the licence.

You are required to have the above matters attended to within .....days of this notice. Failure to rectify the above breaches may constitute a criminal offence and result in legal proceedings being brought against you.

LICENSING ENFORCEMENT	RECIPIENT OF NOTICE
Signature of Officer on visit: EVG	Signature: [Signature]
Print Name: Ellie Green	Print Name & Position: Mr Deniz Altun, PLH + DPS
Email/Tel: ellie.green@enfield.gov.uk	Email/Tel: che-deniz@hotmail.co.uk 07809488204

Application forms can be downloaded at <https://new.enfield.gov.uk/services/business-and-licensing/>.

Material such as leave quietly signs, training guidance and refusals book is available to download and print at [http://www.enfield.gov.uk/downloads/download/2316/compliance\\_documents](http://www.enfield.gov.uk/downloads/download/2316/compliance_documents)

# NOTICE OF SEIZURE

EVG/DOC/02

No 1528

**ENFIELD**  
Council  
www.enfield.gov.uk



Name: Zilan Storage Unit

Address: R/O Logitech IT  
Services, 232 Hertford Rd,  
Enfield, EN3 5BL

Trading Standards  
Civic Centre  
Silver Street  
Enfield  
EN1 3XH

trading.standards@enfield.gov.uk  
Telephone: 020 8379 8505  
Fax: 020 8379 8506

The following items have been seized by the officer named below as they may be required as evidence by virtue of powers contained within the following legislation:

Trade Descriptions Act 1968 and the Consumer Protection Act 1987, Food Safety Act 1990

N02624075 5 x Golden Virginia Hand Rolling Tobacco cpx 102  
R00189275 130 x Marlboro Gold (20) cpx 103  
DA0341883  
DA0341882 10 x Desperado Red 400ml EVG/01-e  
EVG/02 (5 per evidence bag)  
EVG3 24 cans x Pella beer (R00897199)  
EVG4 24 cans + 6 cans Pella beer (R00897185)  
EVG5: 4 cans DeBawe beer, 4 cans Desperados beer,  
4 cans Zynico beer, 4 cans Tyskie beer, 4 cans  
Zubr beer, 4 cans Lechs beer, 4 cans Okocim beer.  
~~EVG~~ Total of: 9 cases (24 cans) + 1 can Pella, 5  
cases DeBawe, 10 cases Desperados, 8 cases Zynico,  
4 cases Tyskie, 3 cases Zubr, 12 cases Lechs  
12 cases Okocim. YOU MUST NOT SELL ANY OF THE  
ABOVE BEER UNTIL INGREDIENTS  
IN ENGLISH HAVE BEEN APPLIED TO EACH CAN + CHECK

IF YOU BELIEVE THE OFFICER DID NOT HAVE REASONABLE GROUNDS FOR SEIZING ALL OR SOME OF THE ITEMS LISTED YOU MAY APPEAL AGAINST THE SEIZURE. IF YOU WISH TO APPEAL PLEASE WRITE/TELEPHONE THE MANAGER OF TRADING STANDARDS USING THE CONTACT INFORMATION GIVEN ABOVE.

Authorised Officer: Ellie Green

Date: 21/12/2015

Signature:

Direct Dial: ellie.green@enfield.gov.uk

Received by: Mr Alton Jones

Position in Business: PLH of Zilan Food Centre

# NOTICE OF SEIZURE

EV.G/DOC/03

No 1529

**ENFIELD**  
Council  
www.enfield.gov.uk



Name: Zilan Food Centre

Address: 236 Hertford Rd

Enfield

EN3 5BL

Trading Standards  
Civic Centre  
Silver Street  
Enfield  
EN1 3XH

trading.standards@enfield.gov.uk

Telephone: 020 8379 8505

Fax: 020 8379 8506

warned not to sell

The following items have been seized by the officer named below as they may be required as evidence by virtue of powers contained within the following legislation:

Food Safety Act 1990: foreign labelling.

In addition to the cases of beer listed on report 1528 found at the rear storage of 232 Hertford Rd, the following were found with foreign labelling:

Zyniec x 26 cans, Tyssie x 21 cans  
Bucegi x 1 can, Zubr x 20 cans  
Debcwe x 11 cans, Okacim x 20 cans  
Perla x 10 cans, Desperado x 12 cans  
Warka x 24 cans, Desperados Red x 5 bottles

You must take these products off the shop floor and not sell until English (correct) labels have been applied to each item, and approved for sale by an UBE officer.

IF YOU BELIEVE THE OFFICER DID NOT HAVE REASONABLE GROUNDS FOR SEIZING ALL OR SOME OF THE ITEMS LISTED YOU MAY APPEAL AGAINST THE SEIZURE. IF YOU WISH TO APPEAL PLEASE WRITE/TELEPHONE THE MANAGER OF TRADING STANDARDS USING THE CONTACT INFORMATION GIVEN ABOVE.

Authorised Officer: Ellie Green

Date: 21/12/2015

Signature:

Direct Dial: ellie.green@

Received by: Mr Deniz Altun

enfield.gov.uk

Position in Business: PLH/DPS

# NOTICE OF SEIZURE

EVG/DOC/04

No 1533

**ENFIELD**  
Council  
www.enfield.gov.uk



Name: Zilan Store Area

Address: R/O 232

Hertford Road, Enfield,

EN3 5BL

Trading Standards  
Civic Centre  
Silver Street  
Enfield  
EN1 3XH

trading.standards@enfield.gov.uk  
Telephone: 020 8379 8505  
Fax: 020 8379 8506

The following items have been seized by the officer named below as they may be required as evidence by virtue of powers contained within the following legislation:

Tobacco (Manufacture, Presentation & Sale) (Safety) Regs  
Consumer Protection Act 1987,  
Licensing Act 2003. 2002

During an inspection of Zilan Food Centre, 236 Hertford Road and its associated storage, at the rear of 232 Hertford Rd, non duty paid / foreign labelled tobacco was found hidden in the toilet, and subsequently seized:  
4,563 packets of Marlboro Gold and 1 x packet Marlboro Red, and 30 x 50g packets Gold Virginia tobacco.  
2 x CCTV hard drives and cables. NO624093

Mr Altun stated he sold the business to Mr Sever Gantepe one month ago but has not changed the licence.

IF YOU BELIEVE THE OFFICER DID NOT HAVE REASONABLE GROUNDS FOR SEIZING ALL OR SOME OF THE ITEMS LISTED YOU MAY APPEAL AGAINST THE SEIZURE. IF YOU WISH TO APPEAL PLEASE WRITE/TELEPHONE THE MANAGER OF TRADING STANDARDS USING THE CONTACT INFORMATION GIVEN ABOVE.

Authorised Officer: Ellie Green

Date: 21/12/2015 19.15

Signature: [Signature]

Direct Dial: ellie.green@enfield.gov.uk

Received by: Mr Deniz Altun

Position in Business: DPS/PLH.

Advised to seek temporary CCTV system while hard drive seized

LICENSING ENFORCEMENT INSPECTION REPORT

Premises Name	Zitan Food Centre	
Premises Address	236 Hertford Rd.	
Time of Visit:	Start: All day.	Finish: 19.55.

During an inspection of your premises on 21 December 2015, the following was checked:

Part B of Premises Licence displayed? Yes  No

Address & tel no. of PLH & DPS on licence correct? Yes  No  (If incorrect, insert new details below)

Conditions of licence checked? Yes  No

No. of condition not in compliance	Evidence/Advice
	*This also applies to door between internet cafe and storage.

Any other matter(s) that need addressing: After seizing goods from storage at 232 Hertford Rd, the lock at the rear of the premises has been made secure. When the owner of the storage returns, the keys can be collected from Enfield Council, contact Licensing on 0208 379 3578 9am - 12pm, Monday to Friday to make arrangements. *(excluding Bank Holidays)*

You are required to have the above matters attended to within ..... days of this notice. Failure to rectify the above breaches may constitute a criminal offence and result in legal proceedings being brought against you.

LICENSING ENFORCEMENT	RECIPIENT OF NOTICE
Signature of Officer on visit: <i>EVG</i>	Signature: <i>[Signature]</i>
Print Name: Ellie Green	Print Name & Position: Mr Deniz Altun OPS/PLH.
Email/Tel: ellie.green@enfield.gov.uk	Email/Tel:

Application forms can be downloaded at <https://new.enfield.gov.uk/services/business-and-licensing/>.

Material such as leave quietly signs, training guidance and refusals book is available to download and print at [http://www.enfield.gov.uk/downloads/download/2316/compliance\\_documents](http://www.enfield.gov.uk/downloads/download/2316/compliance_documents)



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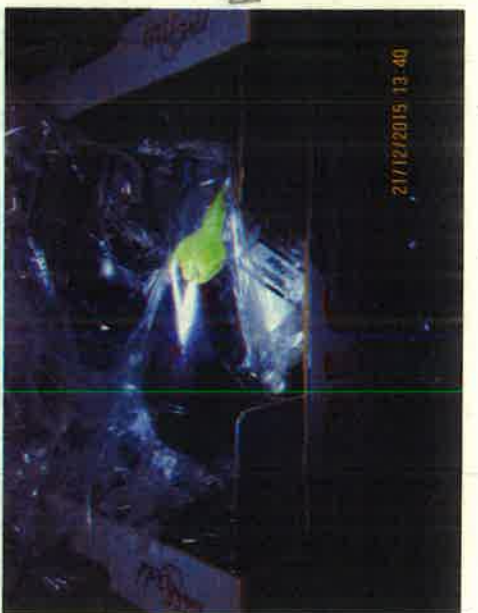
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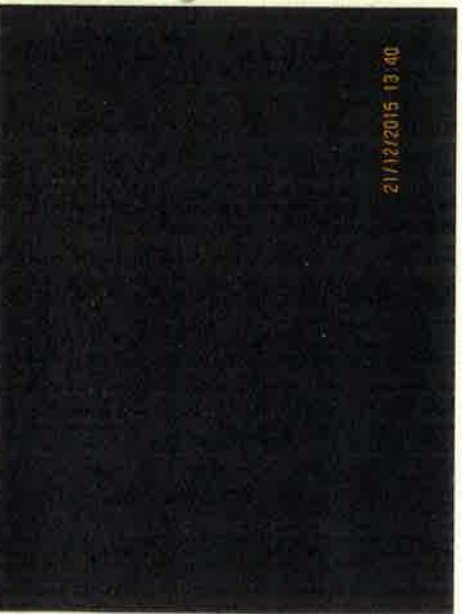
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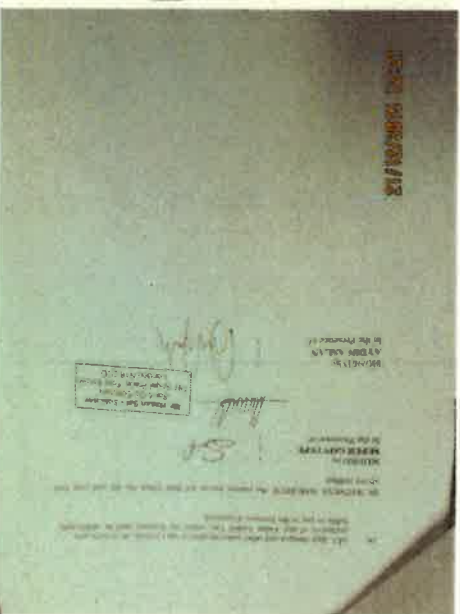
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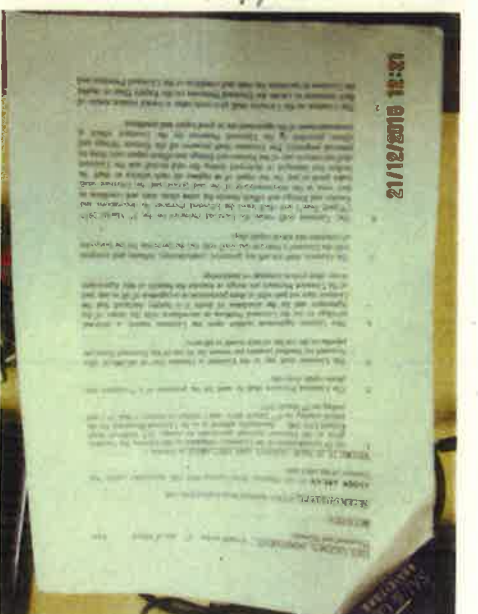
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VPR/PICT/1

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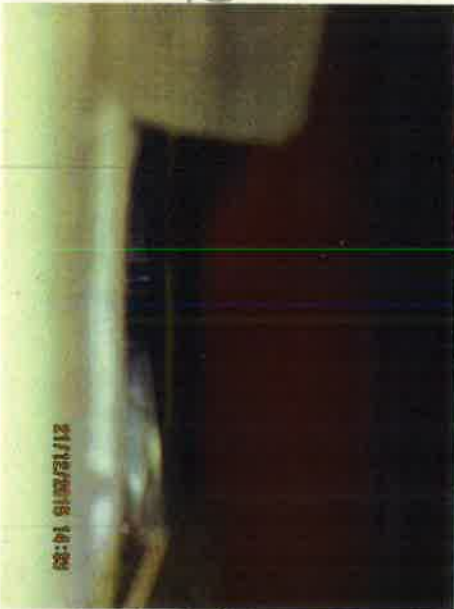
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WTR/010/17-2

WTR/010/17-8

WTR/010/17-12



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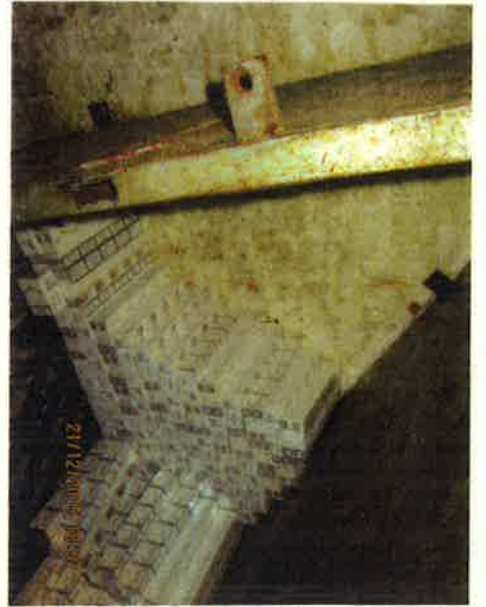
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GM13

